

TIPS AND INFORMATION



Disney FASTPASS® Service Look for this  symbol on the map
Spend less time waiting in line.



ticket goes in

Insert Park ticket into FASTPASS kiosk.



receipt comes out

Get FASTPASS ticket with designated return time.



time to ride

Come back during designated return time and hop on with little or no wait.

Guests with mobility- or queue-related assistance needs are encouraged to use the Disney FASTPASS® Service wherever possible.

Transportation

 **FERRY BOATS** go to the Transportation and Ticket Center.

 **MONORAILS** go to Disney's Contemporary Resort, Disney's Polynesian Resort, Disney's Grand Floridian Resort & Spa, and to the Transportation and Ticket Center.

 **BOAT LAUNCHES** go to Disney's Polynesian Resort, Disney's Grand Floridian Resort & Spa, Disney's Wilderness Lodge, and Disney's Fort Wilderness Resort & Campground.

 **BUSES** go to all other Walt Disney World® Resort hotels.

 **Travel Tips** Should your vehicle become disabled during your visit, complimentary towing is provided by AAA during Park hours.

Readmission Policy If you leave the Park and plan to return today, you must present your valid ticket or Resort ID with ticket entitlement and utilize the Ticket Tag system.

Area Closings Area and walkways surrounding Cinderella Castle may close periodically for fireworks preparation.

Shopping Shop early and take advantage of complimentary package delivery. You can pick up your package at the Main Street Chamber of Commerce next to City Hall, three hours after purchase. You can even have it delivered to your Walt Disney World Resort.

Payment Options

The Walt Disney World Resort accepts Disney's Visa® Cards, Visa® MasterCard®, American Express®, Discover®, Diners Club® and JCB®.



For more information, visit Guest Relations located at City Hall. (See map inside)



Environmentality Please look for the recycling containers throughout the Park and join us in our commitment to the environment.

Special Considerations

SAFETY: Please abide by all safety warnings and notices.

 Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.

 For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

Courtesy We work hard to offer a comfortable, safe and enjoyable experience for all our Guests. Please assist us by showing common courtesy to fellow Park Guests. Please be respectful of others. Do not use profanity or engage in unsafe, illegal or offensive behavior. Proper attire, including shoes and shirts, must be worn at all times.

Physical considerations on designated attractions:

 **WARNING!** For safety, you should be in good health and free from high blood pressure, heart, back or neck problems, motion sickness, or other conditions that could be aggravated by this adventure. Expectant mothers should not ride.



ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

Companion Restrooms   Companion-assisted restroom facilities are available in addition to facilities designed for access by Guests with mobility disabilities. These restrooms are located at:

- Transportation and Ticket Center, East Gate
- Lower level of Cinderella's Royal Table
- Pirates of the Caribbean, Adventureland
- Splash Mountain, Frontierland
- Near Pinocchio Village Haus, Fantasyland
- Next to Gaston's Tavern, Fantasyland
- Near Casey Jr. Splash 'N' Soak Station, Fantasyland
- Space Mountain, Tomorrowland

Auxiliary Entrance Limitations Some attractions have auxiliary entrances for Guests in wheelchairs or with service animals. These entrances are not intended to bypass waiting lines. Guests with disabilities and up to five members of their party may enter through these entrances. The rest of the party should use the standard queue.

Viewing Areas   Parade routes and some show areas have designated viewing areas for Guests with disabilities. These areas are filled on a first-come, first-served basis. Plan to arrive early, as space is limited. Viewing spaces cannot be reserved or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.



Special Dietary Requests We offer menu selections for all of our Guests seeking well-balanced meals, snacks and beverages, as well as those with lifestyle dining requests or food allergies and intolerances. Please ask to speak with a chef upon arrival at the restaurant.

Accessible Transportation Following options are available for Guests in wheelchairs or ECVs:

Watercraft access varies depending on the type of watercraft and existing condition.

Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.

Monorail system can be accessed by elevators and/or ramps, at Ticket & Transportation Center, Epcot®, Disney's Grand Floridian Resort & Spa, Disney's Polynesian Resort and Disney's Contemporary Resort.

Dining and Shopping Locations Some counter-service locations and merchandise may have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

BEYOND MAGIC KINGDOM® PARK

Resorts/Special Reservations Walt Disney World Resorts offer special equipment and facilities for Guests with disabilities. Accommodations may include: wheelchairs, wheelchair accessible bathrooms, bed accessories, strobe-light smoke detectors, in-room TTYs and other features. For information specific to individual Resorts, please call Walt Disney World Resort Special Reservations at 407-939-7807 [voice] or 407-939-7670 [TTY].

Accessibility information and accommodations for the following locations:

Water Parks Guest Services locations at Disney's Typhoon Lagoon Water Park and Disney's Blizzard Beach Water Park.

Downtown Disney® Guest Relations locations at Downtown Disney Marketplace and Downtown Disney West Side.

ESPN Wide World of Sports Complex Information Booth near the entrance at ESPN Wide World of Sports Complex. Information about upcoming sporting events is available at www.espnwwos.com or by calling 407-828-3267.

Recreation and Activities Accessibility will vary depending on the type and location of the activity. For specific information and service options, please contact a Cast Member at the location.

Golf Single-rider, adaptive golf carts and clubhouse accommodations are available at all Walt Disney World Resort Golf courses. For additional information and tee times, please call 407-WDW-GOLF (939-4653) [voice] or 407-939-7670 [TTY].



GUIDE FOR GUESTS WITH DISABILITIES

Magic Kingdom®

FANTASY REIGNS

Let the Memories Begin

New Fantasyland



This guide provides an overview of services and facilities available for Guests with disabilities who are visiting Magic Kingdom® Park.

	MOBILITY Disabilities	VISUAL Disabilities	HEARING Disabilities
Guest Amenities Available for Rent or Deposit	Wheelchairs and Electric Conveyance Vehicles (ECVs) available for rent at any of the four Parks. Available on a first-come, first-served basis and may not be transferred from Park to Park. Park Hopping Options If you plan to visit more than one Park on the same day, retain your deposit ticket from the first Park. You will be able to obtain a replacement wheelchair or ECV the same day, if available, at the next Park with no additional charge.	Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park. Audio Description  Utilizes Disney's Handheld Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu. Amenities available for \$25 refundable deposit.	Assistive Listening  Utilizes Disney's Handheld Device to amplify sound through headphones or induction neck loop at specific attractions. Handheld Captioning  Utilizes Disney's Handheld Device to display text at select attractions. Video Captioning  Caption-ready monitors designated with a "CC" symbol can be activated by remote control built into Disney's Handheld Device. Amenities available for \$25 refundable deposit.
Rental Locations	<ul style="list-style-type: none"> • Mickey's Gift Station at the Transportation and Ticket Center (limited quantities and no ECVs) • Wheelchair Rental Shop inside Main Entrance 	Guest Relations  See map inside for location	Guest Relations  See map inside for location
Complimentary Amenities and Services for use at the Park	Wheelchair Replacement Locations <ul style="list-style-type: none"> • Castle Couture in Fantasyland® • Frontierland® Trading Post • Buzz Lightyear's Space Ranger Spin® Companion Restrooms See map inside for locations indicated with 	Stationary Braille Maps Large print maps with Braille overlay and raised graphics to highlight key landmarks and attractions. Located in the Guest Relations Lobby and near the Guest Information Board on Main Street, U.S.A.	Reflective Captioning  Available at many theater-type attractions, utilizing LED display to project desired captions onto a panel positioned in front of you. See a Cast Member at the attraction for assistance. Written Aids Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.
More Options	Electric Conveyance Vehicles (ECVs) Limited number available on a first-come, first-served basis at the rental locations. Must be 18 years of age or older to rent ECVs. NO RESERVATIONS ACCEPTED. Available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.	For additional information about Theme Park services and options, please call 407-824-4321 or visit Guest Relations.	Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag. Sign Language Interpretation  Available at Magic Kingdom® Park on Mondays and Thursdays. Schedules are available at Guest Relations that list specific interpreted show times for all Walt Disney World Theme Parks. For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 407-824-4321 [voice] or 407-827-5141 [TTY].
Safety in the Park	Mobility Scooters/ECVs Please keep your speed to the walking speed of those around you. Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food and beverage locations. Park your device in safe locations clear from walkways and stairs. Evacuation In the event of an evacuation, Guests may be required to walk certain distances, navigate stairs or narrow walkways. In this case, please have a member of your party assist or carry you, or wait in a vehicle for assistance. Transfers Some attractions require Guests to transfer from their wheelchairs to the ride. Cast Members are not permitted to physically lift Guests in the transfer.		

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/Photosensitivity

Specialty lighting and other visual effects are used extensively throughout the Walt Disney World Resort. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.

Magnetic Fields Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.



SERVICE ANIMALS

Trained service animals must remain on a leash or in a harness at all times. Cast Members are not able to take control of the service animal. Guests with service animals should follow the same attraction entrance procedures as Guests using wheelchairs.

Service Animal Restrictions Due to the nature of some attractions, service animals may not be permitted to ride. Please inquire with a Cast Member about available options, including a rider switch with a member of your party.

- Splash Mountain®
- Big Thunder Mountain Railroad®
- Peter Pan's Flight®
- The Barnstormer®
- Space Mountain®

Guests with service animals should check with a host for attraction and boarding information at the following attractions:

- Prince Charming Regal Carrousel
- Stitch's Great Escape!™

Service Animal Relief Areas

- Adventureland: Adjacent to Pirates of the Caribbean®
- Frontierland: Adjacent to Tom Sawyer Island
- Liberty Square: Adjacent to Liberty Tree Tavern
- Fantasyland: Behind The Barnstormer
- Tomorrowland: By Space Mountain Restrooms

Kennels For information and reservations, call 877-4WDW-PETS (493-9738).

Disney's Wild About Safety

Safety Tip: Follow the rules of the Jungle (follow all written, verbal and audio instructions). For information, go by Guest Relations and pick up Timon and Pumbaa's safety tip cards!

